



Do you get  
the help you  
need, when  
you need it?

## Wolters Kluwer ComplyTrack™ Service Plans

Our service plans give you everything you need to make sure you're getting the most out of your ComplyTrack investment. All users receive our Standard Support Services with an active subscription to ComplyTrack, which includes Wolters Kluwer's exceptional technical support, periodic product releases and upgrades, as well as access to remote group training classes and other instructional material (e.g. videos and job aids).

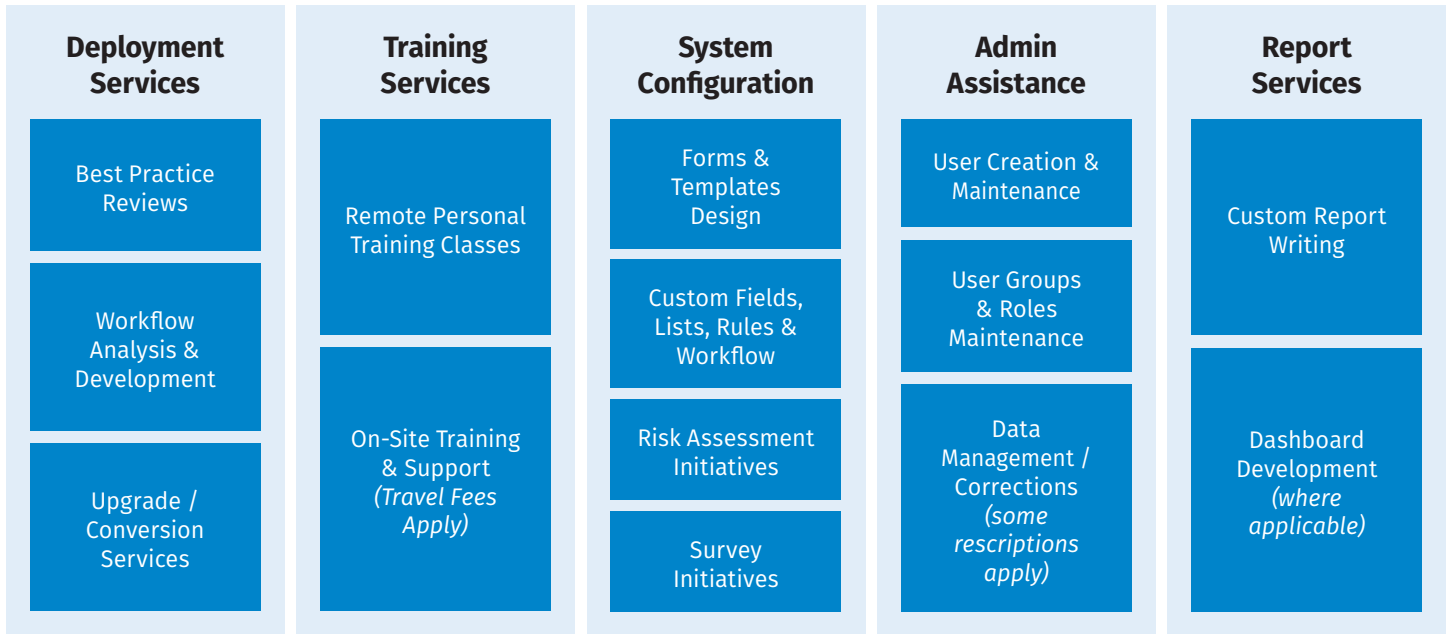
However, we know that each user has different timelines and unique needs with varying degrees of available resources for ComplyTrack use. For more personalized support, our customizable Service Packages offer you and your team more comprehensive support to help you accelerate your results and realize the full potential of the powerful and flexible ComplyTrack platform.

### ComplyTrack's Customizable Service Packages Enable You to:

- **Deploy new workflows more quickly** – You'll get the extra level of assistance to achieve your goals faster
- **Focus on your day job** – Tend to your day to day role & responsibilities, while we ensure your system is working optimally for you and meeting your business objectives
- **Increase your bandwidth** – With staff turnover and competing priorities, you'll have a team of ComplyTrack experts available to lessen the load
- **Leverage budgeted dollars** – plan for and utilize annual budget, bundle with your subscription renewal

# What's available:

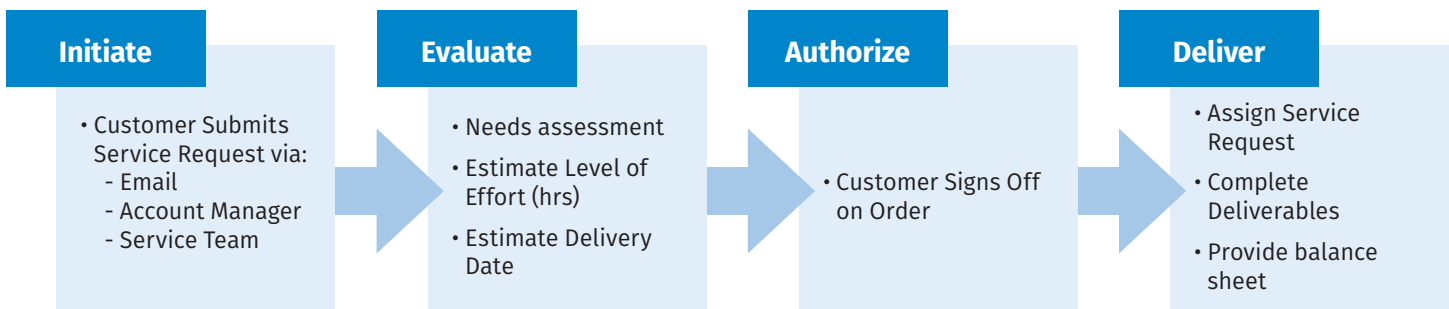
## Professional Services



## Choose Your ComplyTrack™ Service Package

	Standard	30	60	90
<b>Professional Service Hours</b>	-	30	60	90
<b>Support and Maintenance</b>	•	•	•	•
Access to product updates	•	•	•	•

## Service Request Process:



For more details about available plans, please contact your ComplyTrack Account Manager or Wolters Kluwer customer service at **(800) 808-6800**. For more information on ComplyTrack and its applications and capabilities, go to **ComplyTrack.com**.